

**RESOLVED GRIEVANCE RECORD**

**SRCTIP, NNM ROAD, MALEKHU MUGLING SECTION, (Ch. 43+542 to 82+403) ICB -3**

S.N.	Reg Date In Nepali	Reg Date In English	Channel through which the grievance came (letter, complaint box, phone call, sms, verbal )	Name Of Complainant	Sex Of Complainant	Location/ Change	Grievance Categories	Brief Description Of Grievance Record	Status Of The Grievance	Brief Description Of Grievance Resolution	Has the acknowledgement and responses sent to the complainant	Date of the Grievance Resolution	Are complainant satisfied with the response	Remarks
1	12/4/2078	5/18/2022	Written	Dev Prasad Tripathi 9841702055	Male	Benighat -5 ch 46+200 - 46+350	Land Related	Permanent solution of cut off Land (Demand for close the esting culvert) flood cut off the land Due to culvert , due to having exiting culvert (Structure)	RESOLVED	Verify by Technical expert and suggested for rehabilitate	Yes,Through Verbal	Aswin 2080	Yes	
2	11/2/2079	2/14/2023	Written	Rudra prasad Gauli Chairma of Bisaltar jal upabhokta sastha 9841813160	Male	Benighat -5 Bisaltar	Social Related	To reinstate of irrigation cannel (charaudi to Bisaltar 2 km )	RESOLVED	Managed irrigation canal	Yes Through Verbal	Asad 2081	Yes	
3	1/5/2080	4/18/2023	Written	Hari Tripathi / Balaram Tripathi	Male	Benighat -3	Public Utility	To demand water pipe and union 100m 32 mm	RESOLVED	Managed	Yes, Through Verbal	Bisakh 2081	Yes	
4	1/29/2080	5/12/2023	Written	Krishna Prasad Tripathi chairman of Malekhu Khanepani samiti	Male	Benighat -3 ch 43+300	Public Utility	To demand for water pipe 25m	RESOLVED	Managed	Yes Through Verbal	Bisakh 2080	Yes	
5	2/1/2080	5/15/2023	Written	Krishna Prasad Tripathi chairman of Malekhu Khanepani samiti	Male	Benighat -3 ch 45+414-45+560	Public Utility	To demand for water pipe	RESOLVED	Managed	Yes Through Verbal	Bisakh 2081	Yes	
6	2/3/2080	5/17/2023	Written	Krishna Prasad Tripathi chairman of Malekhu Khanepani samiti	Male	Benighat -3 malekhu ch 44+895	Social Related	To demand of steel ladder which has lost during construction	RESOLVED	Constructed	Yes Through Verbal	Ashwin 2080	Yes	
7	2/6/2080	5/20/2023	Written	Ekaraj pande / Dev prasad Tripathi	Male	Benighat -3 malekhu	RoW related	Obstruction in wall construction and demand for changein technical design	RESOLVED	Reviewed detailed design and saved the land with minor change in design	Yes Through Verbal	2/8/2080	Yes	
8	2/6/2080	5/20/2023	Written	Ramkrishna Pande / Bishnu Adhikari	Male	Benighat -3 malekhu ch 45+450	Public Utility	To demand for water pipe	RESOLVED	Resolved from contractor by manage water pipeline	Yes Through Verbal	2/8/2080	Yes	
9	2/3/2080	5/17/2024	Written	Rabi Gurung	Male	Ichchhakamana - 4 Kurintar	Public Utility	Demand for management of water pipeline	RESOLVED	Resolved from contractor by manage water pipeline	Yes Through Verbal	KARTIK 2081	Yes	
10	2/9/2080	5/23/2023	Written	Krishna Prasad Tripathi chairman of Malekhu Khanepani samiti	Male	Benighat -3 malekhu	Public Utility	To demand for water pipe	RESOLVED	Resolved from contractor by managing water pipeline	Yes Through Verbal	Jestha 2080	Yes	
11	2/11/2080	5/25/2023	Written	Balaram Tripathi and 6 others 9851027515	Male	Benighat -3 ratmate ch 45+600	Environment Related	Proper management of tipping site at totekholra	RESOLVED	Managed properly	Yes, Through Verbal	Jestha 2080	Yes	
12	2/26/2080	6/9/2023	Written	Rajan Thapa / Krishna prasad Tripathi	Male	Benighat -3 ratmate ch 44+845-44+905	Public Utility	Demand for to make stair case	RESOLVED	Constructed	Yes, Through Verbal	Paush 2080	Yes	
13	3/1/2080	4/14/2023	Written	Bashudev kandel Chandrodaya ma.vi. Chairman 9841579088 Head sir Satyadhar Kandel 9841644974	Male	Benighat -5 Benighat Bazar	Compensation related	Compensation claim for lost main gate - 2, stair- 1 tap - 6, sarswati temple - 1 trass structure -3 room , compound- 26m, mesinary wall - 26m and garden	RESOLVED	compensated and rehabilitated	Yes, Through Verbal	Bhadra 2080	Yes	
14	4/16/2080	8/1/2023	Written	Sita kumari Shrestha 9846677950	Female	Benighat -9 , MajhimTar	Public Utility	Claim for compensation of water pipe 60m 32mm and union socket 32mm	RESOLVED	Resolved from contractor by managing water pipeline	Yes Through Verbal	Bhadra 2080	Yes	
15	4/16/2080	8/1/2023	Written	Krishna prasad Tripathi	Male	Benighat -3 Malekhu	Public Utility	Compensation claim for water pipe 25m 50mm union 20mm 2pieces union socket 50mm	RESOLVED	Resolved from contractor by managing water pipeline	Yes Through Verbal	Bhadra 2080	Yes	

18	4/24/2080	5/7/2023	Written	Roshan kumar Silwal	Male	Benighat -5 charaudi bazar	Social Related	Relocation of Water Tank , Public Shed, Toilet , Canteen	RESOLVED	Conducted consultation and identified relocation sites .	Yes Through Verbal	Bhadra 2080	YES
21	6/12/2080	9/29/2023	Written	Nar Bahadur Nepal	Male	Ichchhakamana - 3 Mauwakhola	Social Related	Demand for Public Toilet	RESOLVED	Conducted consultation and identified location for toilet construction sitesites .	Yes Through Verbal	5/20/2081	Yes
22	2/22/2080	6/5/2023	Written	Ramkrishna Pande	Male	Benighat RM-3, ch 45+900	Public Utility	To demand for water pipe 25mm, 25m , Union 2 pices	RESOLVED	Resolved by managed water pipeline	Yes , through verba;	2/23/2080	Yes
23	3/1/2080	6/16/2023	Written	Bashudev Kandel	Male	Benighat RM -3 ch 44+200	Social Related	To stop work few days	RESOLVED	Resolved By consulting with owner	Yes Through Verbal	3/5/2080	Yes
24	3/12/2080	6/27/2023	Written	Ramkrishna Pande	Male	Benighat RM -3 ch 44+200	Public Utility	Claim For Water Pipe 25mm , 27m,Union -3 Pices	RESOLVED	Resolved by managing water pipeline	Yes Through Verbal	3/13/2080	Yes
25	1/24/2080	5/7/2023	Written	Binod Thapaliya	Male	Benighat -7 Ch 58+350	Compensation Related	Compensation Claim For Khor, Hoading Board,Relling Etc.	RESOLVED	Paid compensation	Yes Through Verbal	7/27/2080	Yes
26	4/32/2080	8/17/2023	Written	Balaram Tripathi	Male	Benighat -3 Ch 45+850	Compensation Related	Claim For Water Pipe 160m,32mm Union 2 Pices	RESOLVED	Resolved by managing water pipeline	Yes Through Verbal	5/1/2080	Yes
27	5/1/2080	8/18/2023	Written	Ramkrishna Pande	Male	Benighat Rm -3 Ch 45+550	Compensation Related	Claim For Water Pipe 25mm, 70m 2 Socket	RESOLVED	Resolved by managing water pipeline	Yes Through Verbal	5/21/2080	Yes
28	7/16/2080	11/2/2023	Written	Bhakta Bilas Silwal (Chairman Of Kurintar Gramin Khanepani)	Male	Ichchhakamana - 4 Kurintar Ch 73+550	Compensation Related	Demand For Water Pipeline 50m, 40mm	RESOLVED	Managed	Yes Through Verbal	7/20/2080	Yes
29	8/19/2080	12/5/2023	Written	Krishna Psd Dallakoti And 9 Others	Male	Benighat Rm -9 Hugdikhola	Design related	Regarding Widining Of Road	RESOLVED	Conducted consultation meeting and resolved as per DPR	Yes Through Verbal	8/19/2080	Yes
30	8/12/2080	11/28/2023	Written	Manoj Shrestha	Male	Benighat -9 Hugdikhola	Land Related	Regarding The RoW	RESOLVED	Resolved by re-adjusting design	YES THROUGH VERBAL	8/12/2080	Yes
31	8/18/2080	12/4/2023	Written	Shubhalal Shrestha	Male	Beghat -9 Hugdikhola 9803510105	Social Related	Regarding The RoW	RESOLVED	Resolved by re-adjusting design	Yes Through Verbal	8/18/2080	Yes
32	8/18/2080	12/4/2023	Written	Ramkaji Bisuradi And 69 Others	Male	Benighat --5	Social Related	To Manage The Electric Pole	RESOLVED	Managed	Yes Through Verbal	8/18/2080	Yes
33	8/28/2080	12/14/2023	Written	Samjhana Tripathi With Ward Sifaris	Female	Benighat -7	Design related	Demand For 15/15m Road Maintained On Construction Period	RESOLVED	Resolved by re-adjusting design	Yes Through Verbal	9/20/2080	Yes
34	8/28/2080	12/14/2023	Written	Krishna Raj Silwal And Ramchandra Silwal	Male	Benighat -Rm -7	Design related	Demand For 15/15m Road Maintained On Construction Period	RESOLVED	Resolved by re-adjusting design	Yes Through Verbal	9/20/2080	Yes
35	9/21/2080	1/6/2024	Written	Shiva Lama	Male	Benighat -3 Salangghat Ch 47+450	Compensation related	Compensation Claim For Water Pipeline 32mm,100m, Sedal 1 Pices 1 Pices,Union 1 Pices	RESOLVED	Managed	YES THROUGH VERBAL	9/23/2080	Yes
36	9/25/2080	1/10/2024	Written	Ramkrishna Pande	Male	Benighat -3 Ch 45+650	Compensation related	Compensation Claim For Water Pipeline 25mm,25m Union 2 Pices	RESOLVED	Managed	Yes Through Verbal	9/26/2080	Yes
37	9/28/2080	1/13/2024	Written	Pahalman Thapa And 2 Others	Male	Ichchhakamana - 3 Ch 73+200	Compensation Related	Compensation Claim For Water Pipe 32mm/50m, 20mm/200m, Union 6 Pices	RESOLVED	Managed	Yes Through Verbal	9/29/2080	Yes

38	10/8/2080	1/22/2024	Written	Bhakta Bilas Silwal (Chairman Of Kurintar Gramin Khanepani)	Male	Ichchhakamana - 4 Kurintar Ch 72+250	Public Utility	To Safe Water Source	RESOLVED	Managed and rehabilitate water source	Yes Through Verbal	Kartik, 2081	Yes	
39	10/8/2080	1/22/2024	Written	Bishnu Psd Rupakheti	Male	Benighat Rm -3 Ch 47+450	Compensation Related	Compensation Claim For Water Pipeline 50mm/100m, Sedal 7 Poces, Feral 7 Pices, Union 7 Pices	RESOLVED	Provided	Yes Through Verbal	10/9/2080	Yes	
40	10/14/2080	1/28/2024	Written	Rudra psd Upreti	Male	Ichchhakamana - 4	Compensation Related	Sifaris For Gramin Khanepani	RESOLVED	Construction Started But Not Disturbe In Water Source	Yes Through Verbal	Kartik, 2081	Yes	
41	10/16/2080	1/30/2024	Written	Tanka Psd Tridpathi	Male	Ichchhakamana - 3, 9851079613 Ch 73+800	Social Related	To Stop The Construction Of Work	RESOLVED	Managed	Yes Through Verbal	-	Yes	
42	10/17/2080	1/31/2024	Written	Thakur Sunar And 65 Others	Male	Benighat -5	Social Related	To Maintained Exiting Road	RESOLVED	Managed	Yes Through Verbal	10/30/2080	Yes	
43	10/18/2080	2/1/2024	Written	Ramkaji Bisural and 69 others	Male	Benighat _5	Ssocial Related	To Demand for footpath and nala	RESOLVED	Managed	Yes Through Verbal	10/18/2080	Yes	
44	10/20/2080	2/3/2024	Written	Bidur Thapaliya	Male	Benighat -7	Compensation Related	To Demands for claim water pipe	Agreed to resolution	Technically verify and ward chairman also visit at this site work not started .	Yes	2080 Magh	Yes	Constructio n work has not started
45	11/13/2080	2/25/2024	Written	Rudra psd Upreti	Male	Ichchhakamana - 4	Social Related	Demand for Nala and service lane	RESOLVED	Managed	Yes Through Verbal	Mangsir 2081	Yes	
46	10/19/2080	2/2/2024	Written	Bidur Thapaliya	Male	Benighat -7 Charaudi Ch 55+900	Compensation Related	Demand For Water Pipe 32mm 50 M	RESOLVED	Managed	Yes Through Verbal	11/15/2080	Yes	
47	10/21/2080	2/4/2024	Written	Bhadra Bahadur Magar	Male	Ichchhakamana - 4 Ch 76+300	Compensation Related	Demand For Water Pipe 50mm 100m	RESOLVED	Managed	Yes Through Verbal	10/23/2080	Yes	
48	11/28/2080	3/11/2024	Written	Meera Silwal	Female	Ichchhakamana - 4 Ch 74+950	Compensation Related	Demand For Water Pipe 25mm 40m, Union 25mm 4 Pices, Celo Tape 1 Pices , R Socket 4 Pices	RESOLVED	Managed	Yes Through Verbal	11/30/2080	Yes	
49	11/29/2080	3/12/2024	Written	Gobinda Prasad Lamichhane	Male	Benighat -7 Charaudi Ghumti Ch 56+300	Compensation Related	Demand For Water Pipe 25mm 12m , Union 2 Pices , Nipple -1 Pices , R Socket -1 , Cello Tape -1	RESOLVED	Managed	Yes Through Verbal	11/29/2080	Yes	
50	12/1/2080	3/14/2024	Written	Nabaraj Thapaliya	Male	Benighat -7 Khatritar	Public Utility	Regarding To The Under Pass Pipeline	RESOLVED	Managed	Yes Through Verbal	12/1/2080	Yes	
51	12/3/2080	3/16/2024	Written	Rabi Gurung	Male	Ichchhakamana - 4 Kurintar	Compensation Related	Demand For Manage Water Pipeline	RESOLVED	Managed	Yes Through Verbal	12/3/2080	Yes	
52	2/6/2081	5/19/2024	Written	Bhakta Bilas Silwal (Chairman Of Kurintar Gramin Khanepani)	Male	Ichchhakamana - 4 kurintar	Public Utility	To manage the source of Drinking water at dharapani	RESOLVED	Managed	with verbal	2/8/2081	Yes	
53	2/21/2080	6/3/2024	Written	Bhakta Bilas Silwal (Chairman Of Kurintar Gramin Khanepani)	Male	Ichchhakamana - 4 kurintar	Public Utility	To manage the source of Drinking water at dharapani	RESOLVED	Managed	Yes Through Verbal	Kartik, 2081	Yes	
54	2/19/2081	6/1/2024	Written	Rajan Pokharel	Male	Ichchhakamana - 3 Kuringhat	Public Utility	Demand For Culvert For New Location With Ward Sifaris	RESOLVED	Add new culvert as demanded	Yes Through Verbal	Ashoj, 2081	Yes	
55	3/30/2081	7/14/2024	Written	Yogendra Gurung	Male	Ichchhakamana - 3 Mowakhola	Compensation Related	Compensation For Private Land Impackted By Backcutting	RESOLVED	Reclaimed the land	Yes Through Verbal	7/14/2024	Yes	
56	4/27/2081	8/12/2024	Written	Tulasi Ram Bhandari	Male	Ichchhakamana - 4 Lewatar	Public Utility	To Protect Land	RESOLVED	Protected	Yes Through Verbal	8/12/2024	Yes	
57	5/6/2081	8/2/2024	Written	Nar Bahadur Nepal Ward Chairman	Official	Ichchhakamana - 3 Kuringhat	Public Utility	To Continue Branch Road To Go Masanghat At Barbang Khola	RESOLVED	Built access Coordinating With Public And Ward Chairman Of This Area	With verbal	Bhadra 2081	Yes	
58	5/11/2081	8/27/2024	Written	Pramod Paudel	Male	Ichchhakamana - 3 Mowakhola	Compensation Related	Compensation Claim For Loss Pipe	RESOLVED	Managed	With verbal	Aswin 2081	Yes	
59	8/6/2081	9/24/2024	Phone	Bhakta bilash silwal	Male	Ichchhakamana 04 Kurintar	Compensation Related	Demand For Manage Water Pipeline	RESOLVED	Manage	With verbal	Aswin 2081	Yes	

60	6/1/2081	9/17/2024	Phone	Dil Bagadur Thapa	Male	Ichchhakamana 04 Lewatar	Compensation Related	Demand For Manage Water Pipeline	RESOLVED	Manage	With verbal	Aswin 2081	Yes		
61	6/9/2081	9/26/2024	Phone	Ram Chandra Sihwal	Male	Ichchhakamana 04 Kurintar	Compensation Related	Demand For Manage Water Pipeline	RESOLVED	Manage	With verbal	Aswin 2081	Yes		
62	6/10/2081	9/27/2024	Phone	Rabi Gurung	Male	Ichchhakamana 04 Kurintar	Compensation Related	Demand For Manage Water Pipeline	RESOLVED	Manage	With verbal	Aswin 2081	Yes		
									TOTAL					70	
									RESOLVED					62	Including 1 agreed to resolution
									NOT SOLVED					8	